

TABLECALL

Silent Ordering System



Many POS systems or apps today allow the guest to view a menu and order food and drinks on via their phone, and possibly also pay without having to call a waiter. When the food is ready, a waiter brings the order to the table.

TableCall, the Silent Ordering System, is a unique tool to transform a table call into a self-service solution. Each table is equipped with a small console in which there is a small call sign. When the food is ready, either the kitchen staff or a waiter in the bar can inform the guest with a single press that the food is ready for collection.

Systems with pagers or buzzers are known in many self-service restaurants and TableCall offers a unique opportunity for self-service restaurants to easily work with a self-ordering system, whether this is from a POS solution, kitchen screen or from a screen behind the bar.

Advantages are, just like a regular call system in self-service restaurants, that the guest is more satisfied knowing that he will get his food when it is ready and the serving staff saves a lot of time, and can use the excess time to make upsells to the guests.

1. The customer scans the QR code at the table
2. Orders are placed on a mobile phone
3. The customer pays by mobile phone with PayPal, MasterCard, Visa, etc.
4. The order is received and displayed on the kitchen screen or kitchen printer
5. The food is prepared
6. When the food is ready, the pager is "called" from the kitchen screen or the transmitter *(the table number was automatically registered when scanning the QR code and assigned to the order)*
7. The pager receives the call and is activated *(flashing + beeping - 5 seconds or 15 seconds alarm mode can be selected)*
8. The customer collects his food at the counter or at the designated collection point



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